

Mr. Emmanuel Godfrey Mongi

BA. Law, MSc Project Management, M&E



Core Competencies

- ✓ Healthcare Risk Assessment and Management
- ✓ Quality Improvement & Patient Safety Systems
- ✓ Accreditation and Compliance (JCIA, Safe Care, ISO)
- ✓ Facility Management & Environmental Safety
- ✓ Occupational Safety and Health (OSHA)
- ✓ Fire Safety, HAZMAT, and Emergency Preparedness
- ✓ Project Management, Monitoring & Evaluation
- ✓ Training, Facilitation, and Capacity Building
- ✓ Safeguarding and Grievance Handling



Education

2023 **Master of Science in Project Management, Monitoring and Evaluation in Health**

Muhimbili University of Health and Allied Sciences

(2010–2013) **Bachelor of Arts in Law**
University of Dar es Salaam



PROFESSIONAL SUMMARY

Emmanuel Godfrey Mongi is a results-driven professional with over ten years of experience in healthcare quality management, facility safety, statutory compliance, and accreditation systems. He currently serves as the Quality and Facility Safety Coordinator at The Aga Khan Hospital, Dar es Salaam, where he has been instrumental in achieving and maintaining Joint Commission International Accreditation (JCIA) and Safe Care certification across multiple Aga Khan Health Services (AKHS) facilities in Tanzania and the region.

With a Bachelor of Arts in Law from the University of Dar es Salaam and a Master of Science in Project Management, Monitoring, and Evaluation in Health from MUHAS, Emmanuel combines legal knowledge with healthcare expertise to strengthen compliance, governance, and regulatory frameworks. His skills include project management, risk assessment, monitoring and evaluation, and regulatory compliance, with a proven track record in implementing sustainable quality improvement programs aligned with international standards such as JCIA, ISO, and Safe Care.

He is a certified ISO 9001:2015 Internal Auditor, Safe Care Quality Improvement Advisor, and trained Fire Warden, with additional certifications in OSH, safeguarding investigations, and research methodologies. Recognized for leadership in fire safety, environmental sustainability (NetZero Project), and contributions to the Tanzania Quality Improvement Framework (TQIF), Emmanuel continues to advance healthcare leadership, ethical governance, and continuous quality improvement within Tanzania's health sector.



Professional Experience

The Aga Khan Hospital, Dar es Salaam

2017 – Present Quality and Facility Safety Coordinator

- ✓ Leads quality improvement and patient safety programs across multiple AKHS facilities
- ✓ Coordinates accreditation, readiness and compliance with JCIA and Safe Care standards.
- ✓ Maintain, update, monitor and share reports with senior leadership team on the institutional risk register with priority and identified mitigation strategies.
- ✓ Coordinate, develop and mentor departments on FMEA and quality projects.
- ✓ Maintain and update institutional policies, pathways, protocol, guidelines and forms master list.
- ✓ Guide and provide administrative support to departments on policies, guidelines, protocols, forms, pathways development, reviews and dissemination.
- ✓ Facilitate facility safety emergency drills across department i.e., emergency preparedness, fire, hazmat, safety and security.

Training & Certifications

- 01 ISO 9001:2015 – Internal Auditor
- 02 Safe Care Quality Improvement Advisor
- 03 OSHA Safety and Health Representative Course
- 04 Fire Warden Training – Tanzania Fire and Rescue Force
- 05 Safeguarding Investigations Training
- 06 Advanced Research Methodologies

- ✓ Maintain and update institutional "INTRANET" with relevant policies, pathways, protocols, guidelines and JCIA standards.
- ✓ Collect, analyze and report data on Key Performance indicators related to hospital's facility safety and environment of care.
- ✓ Maintain and update institutional dashboard of Key Performance indicators.
- ✓ Coordinate and maintain hospital inspection and compliance with national OSHA and Fire legal requirements on annual basis

Aga Khan Health Services, Tanzania

2017 – Present Regional Safe Care Assessor

- ✓ Conducts facility assessments and supports implementation of Safe Care improvement plans.
- ✓ Provides mentorship and capacity building for hospital quality teams across regions.

The Aga Khan Hospital, Dar es Salaam

2019 – Present Safeguarding Focal Point

- ✓ Facilitate safeguarding investigations and ensure adherence to organizational standards

The Aga Khan Hospital, Dar es Salaam

2015 – 2017 Administrative Officer – Quality & Patient Safety

- ✓ Facilitate safeguarding investigations and ensure adherence to organizational standards

Selected Projects or Achievements

- ✓ JCIA Accreditation Leadership (2016, 2019, 2022, 2025)
- ✓ Safe Care Certification and Capacity Building across AKHS Network
- ✓ Tanzania Quality Improvement Framework Revision (2025)
- ✓ Health Service Accreditation Body Technical Consultation (2025)
- ✓ Electronic Health Record (EHR) Implementation Support
- ✓ NetZero Carbon Emission Reduction Initiative
- ✓ Lead the FMEA projects on Cybersecurity, Hazmat management, Out of stock of critical supplies, Workplace violence prevention program.
- ✓ Conducted research on "Compliance to Accreditation Standards Related to Patient Safety at Aga Khan Hospital Dar es Salaam - A Process Evaluation Study