



# Company Profile 2025

ALEREA HEALTH CONSULTANCY

Established 2025



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# About us

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Alera Health Consultancy Limited is a professional health systems and quality improvement firm committed to transforming healthcare delivery across Tanzania and Africa. We specialize in evidence-based practices, data-driven decision-making, and patient-centered solutions that strengthen institutions, improve outcomes, and foster sustainable healthcare systems.

We partner with hospitals, health organizations, and government institutions to enhance quality, safety, efficiency, and sustainability in healthcare delivery. At Alera, we believe that quality and safety are not optional, they are the foundation of trust and excellence in care.

Our multidisciplinary team comprising healthcare professionals (Doctors, Nurses, Laboratory scientists etc.), researchers, data analysts, and management experts work collaboratively to design and implement solutions that build resilient and high-performing health systems.





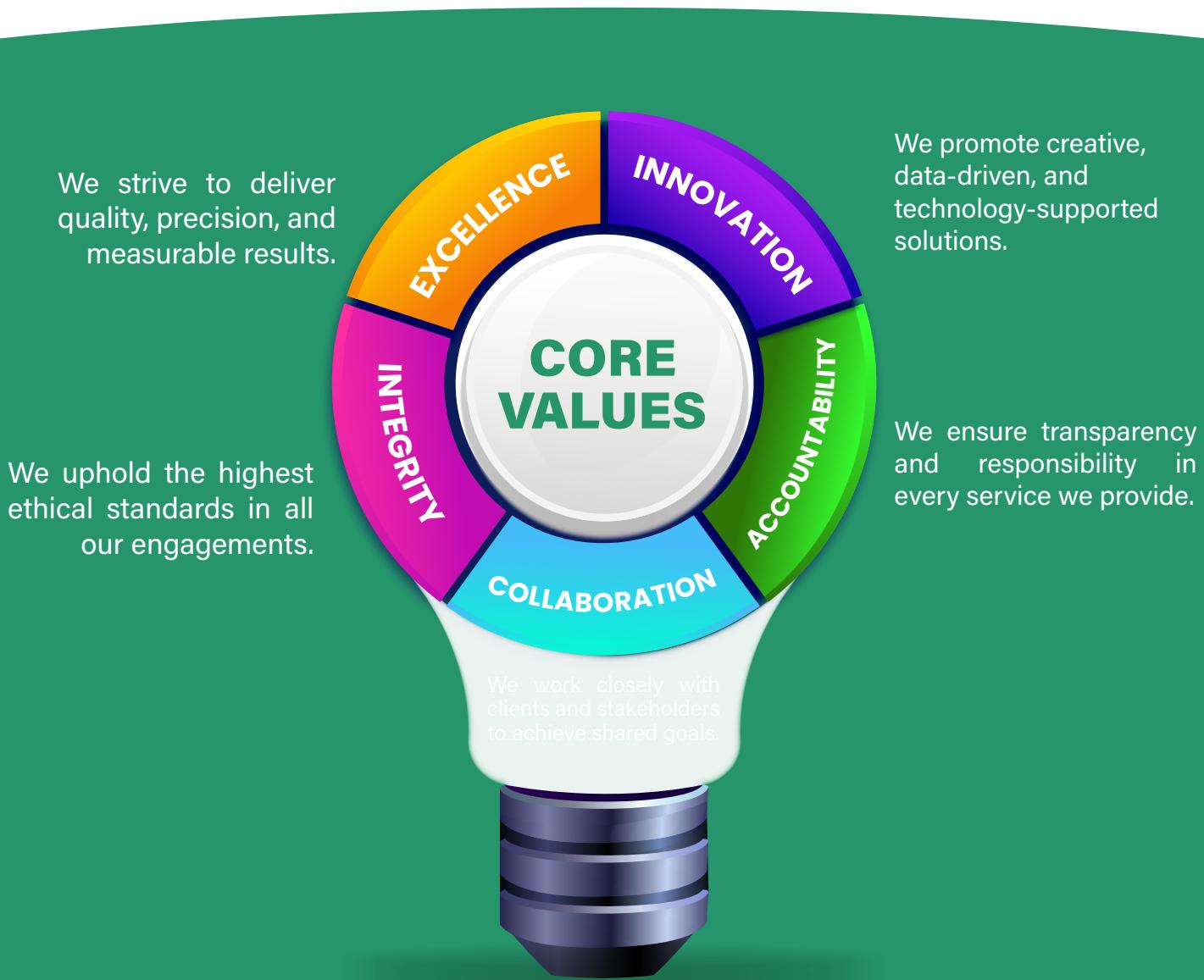
## Our Vision

To be Africa's leading health consultancy firm driving excellence, innovation, and patient safety in healthcare delivery.



## Our Mission

To empower health institutions and systems to achieve sustainable quality improvement, deliver safe and equitable care, and make informed decisions through evidence, data analytics, and capacity building.



# Our Services

At Alera Health Consultancy Limited, we provide expert-driven, evidence-based solutions that strengthen healthcare systems, enhance patient safety, and promote continuous quality improvement. Our services are designed to support hospitals, health organizations, and government institutions in achieving excellence in service delivery and organizational performance.

- ④ Quality Improvement and Patient Safety programs
- ④ Health Systems Strengthening
- ④ Research and Data Analytics
- ④ Financial and Business Development
- ④ Patient Support and International Medical Access
- ④ Capacity Building and Knowledge Sharing

# 01

01

## Quality Improvement and Patient Safety programs

We believe that quality healthcare isn't achieved by chance — it's built through systems, standards, and a culture of continuous improvement. Our Quality Improvement and Patient Safety Programs are designed to help healthcare institutions deliver safer, more reliable, and more patient-centered care.

We partner with hospitals, clinics, and health organizations to build robust Quality Management Systems (QMS) that meet both local and international accreditation standards. From assessment to implementation, we ensure every process contributes to better outcomes for patients and stronger institutional performance.

Our team brings together years of clinical, management, and quality assurance expertise empowering your staff to recognize risks, correct inefficiencies, and create sustainable systems that drive excellence.

### Our services include

- Designing, implementing, and evaluating Quality Management Systems (QMS).
- Conducting hospital quality and patient safety assessments.
- Supporting accreditation readiness (ISO, Safecare, JCI national standards, SADCAS, HACCAP etc).
- Providing training and mentorship on continuous quality improvement and risk management.
- Leading root cause analyses of adverse events and patient safety incidents.

# 02

## 02 Health Systems Strengthening

Our Health Systems Strengthening service builds resilient, efficient, and equitable healthcare systems. We partner with hospitals and ministries to design strong policies, enhance leadership and governance, and promote accountability at every level.

We drive digital transformation through integrated data systems, improve service delivery, and strengthen referral pathways to ensure equitable, high-quality care for all. Our goal is to create health systems that are sustainable, inclusive, and responsive to evolving needs.

### Our services include

- Developing policies and strategic frameworks for hospitals and ministries of health.
- Building capacity for leadership, governance, and accountability.
- Supporting digital transformation and data system integration.
- Implementing health equity and service delivery improvement initiatives.
- Strengthening referral pathways and accountability systems across healthcare levels.



# 03

## 03 Research and Data Analytics

We believe that evidence is the cornerstone of better healthcare delivery. Our Research and Data Analytics services are designed to help institutions understand what works, why it works, and how to make it work better. We combine scientific research with advanced analytical tools to uncover insights that inform policies, optimize operations, and improve patient outcomes.

Through a multidisciplinary approach, we help healthcare organizations, ministries, and development partners transform raw data into meaningful intelligence. We also support institutions in integrating data-driven strategies into their daily decision-making, ensuring that every action is backed by credible evidence and measurable results.



### Our services include

- Conducting health systems, clinical, epidemiological, and operational research.
- Supporting institutions in research design, implementation, analysis, and dissemination.
- Performing annual hospital performance reviews and trend analyses.
- Developing data visualization tools and dashboards for decision-making.
- Providing Monitoring, Evaluation, and Learning (MEL) support for health programs.
- Building capacity in research methods, data management, and scientific writing.

# 04

## 04 Financial & Business Development

We understand that strong financial foundations are essential for sustainable healthcare delivery. Our Financial and Business Development services help health institutions, ministries, and development partners strengthen their financial management systems, optimize resource utilization, and attract the investments needed for long-term growth.

We work closely with healthcare organizations to assess financial performance, identify inefficiencies, and design strategies that enhance sustainability without compromising quality of care. Through comprehensive financial assessments, we provide insights that support strategic decision-making, transparency, and accountability in resource use.

### Our services include

- Assessing hospital financial performance and developing sustainability strategies.
- Supporting resource mobilization and grant proposal development.
- Creating strategic business plans aligned with institutional goals.
- Conducting feasibility studies and cost-effectiveness evaluations.
- Facilitating partnerships and investments for healthcare growth





## 05

## Patient Support & International Medical Access

We are committed to ensuring that every patient has access to the best possible care, regardless of geographical boundaries. Our Patient Support and International Medical Access services are designed to connect individuals with advanced treatment options, specialized surgeries, and expert consultations from globally recognized medical institutions.

We facilitate seamless referrals for advanced medical treatment and surgeries abroad, ensuring patients receive timely and appropriate care tailored to their condition. Through our network of internationally accredited hospitals, we coordinate international medical consultations and second opinions, enabling patients and families to make informed healthcare decisions with confidence.

### Our services include

- ④ Facilitating referrals for advanced medical treatment and surgeries abroad.
- ④ Coordinating international medical consultations and second opinions.
- ④ Establishing partnerships with internationally accredited hospitals for continuity of care.
- ④ Assisting patients with travel logistics and post-treatment follow-up.
- ④ Promoting ethical standards and patient rights throughout the care process.

## 06 Capacity Building & Knowledge Sharing

Alera Health is committed to strengthening healthcare systems by empowering professionals with the knowledge, skills, and tools they need to deliver safe, high-quality care. Our Capacity Building and Knowledge Sharing services focus on developing expertise, promoting leadership, and fostering a culture of continuous learning across health institutions.

We organize training programs, workshops, and conferences on healthcare quality, patient safety, and leadership, tailored to meet the needs of both clinical and administrative teams. To ensure sustainable learning, we develop training manuals, toolkits, and e-learning materials that serve as practical guides for day-to-day operations and long-term professional development.



### Our services include

- ④ Organizing training programs, workshops, and conferences on quality, safety, and leadership.
- ④ Developing training manuals, toolkits, and e-learning materials for practical and sustainable learning.
- ④ Providing mentorship and coaching for hospital management and clinical teams.
- ④ Publishing health reports and best practice documentation to share lessons and insights.
- ④ Establishing a Center of Excellence for healthcare quality and patient safety learning.

# Our Commitment

Alera Health Consultancy Limited is committed to improving healthcare quality and safety by turning data into action, challenges into opportunities, and institutions into centers of excellence. We work collaboratively with hospitals, ministries, and health organizations to develop sustainable systems that deliver measurable improvements in patient outcomes, operational performance, and institutional growth.

Our approach is holistic and evidence-driven. We analyze and strengthen systems, processes, and workflows to ensure efficiency while maintaining the highest standards of patient care. By combining research, advanced analytics, and practical strategies, we help institutions translate insights into actionable improvements that enhance both operational performance and patient outcomes.

We also focus on empowering healthcare professionals through training, mentorship, and leadership development, while facilitating strategic partnerships and collaborations that provide access to resources, technology, and global expertise. This ensures that every initiative we support is sustainable, impactful, and aligned with the long-term growth and excellence of the institutions we serve.

# Our Lead Consultants

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# DR. Amri Kyaruzi Ishengoma

MD, MPH



## Core Competencies

- ✓ Healthcare Quality Systems Planning, Monitoring, and Evaluation
- ✓ Patient Safety and Risk Management
- ✓ Policy Development and Review
- ✓ Root Cause Analysis and Continuous Quality Improvement (CQI)
- ✓ Biostatistics and Data Analysis (R Programming & Excel)
- ✓ Institutional Accreditation (Joint Commission International – JCI, Safe Care)
- ✓ Capacity Building and Staff Development
- ✓ Clinical Governance and Health Systems Strengthening



## Education

2023      **Master of Public Health (MPH)**

Muhimbili University of Health and Allied Sciences (MUHAS)

**Thesis:** Determinants and level of satisfaction with inpatient postpartum care among women in Dar es Salaam, Tanzania

2017      **Doctor of Medicine (MD)**

Kilimanjaro Christian Medical University College (KCMUCo)



## PROFESSIONAL SUMMARY

Dr. Amri Kyaruzi Ishengoma is a Tanzanian Medical Doctor and Public Health Specialist with over seven years of experience in healthcare management, quality improvement, and clinical informatics. Served as a Continuous Quality Improvement Officer at the Aga Khan Hospital, Dar es Salaam, he has been instrumental in advancing patient safety systems and institutional performance through data-driven interventions.

He previously worked as a Medical Officer in Internal Medicine and as a Clinical Informaticist supporting Electronic Health Record (EHR) implementation at the Aga Khan University Hospital, Nairobi. Dr. Amri has strong expertise in health informatics, digital health transformation, quality improvement frameworks, and data analytics using R and Microsoft Excel. His career is anchored in the philosophy that data-driven decision-making is fundamental to achieving sustainable healthcare quality outcomes.



## Professional Experience

Quality and Patient Safety Physician (Quality Improvement Officer)

Dec 2018      **The Aga Khan Hospital, Dar es Salaam**  
– Present

- ✓ Leads the development, review, and roll-out of institutional guidelines, policies, and protocols on Quality and Patient Safety.
- ✓ Advises the Medical Director on accreditation and compliance with Joint Commission International (JCI) standards.
- ✓ Provides mentorship and technical support to clinical and non-clinical teams on QI processes, monitoring, and reporting.
- ✓ Coordinates audits, data analysis, and presentations for internal and regional quality councils.
- ✓ Oversees training and orientation on quality and safety for new hires and clinical staff.
- ✓ Conducts internal quality audits, supports external reviews, and participates in Root Cause Analyses (RCAs).
- ✓ Leads improvement projects on documentation, data quality, and performance monitoring using R programming.
- ✓ Leads improvement projects on documentation, data quality, and performance monitoring using R programming.

## Selected Projects or Achievements

- ✓ Led successful reaccreditation of Aga Khan Hospital by JCI in 2019 and 2022.

**Thesis:** Patients' satisfaction with health services at the O&G outpatient department, KCMC

**2016      Elective Training (General & Orthopaedic Surgery)**

## Training & Certifications

- 01** WHO Antimicrobial Resistance (AMR) Training, including WHONET 2024 Software – **Ministry of Health, 2024**
- 02** WHO Point Prevalence Survey (PPS) Training – **Ministry of Health, 2023**
- 03** Meditech EHR Superuser Training – Aga Khan University Hospital & Meditech, 2022
- 04** Industrial First Aid Certification – Occupational Safety and Health Authority (OSHA), 2020

## Selected Data Analysis & Research Consultancies

- ✓ PARTOMA II Project: Comprehensive data management, cleaning, and statistical analysis for a donor-funded maternal and neonatal health initiative **(2023–2025)**.
- ✓ Postgraduate Research Support: Provided statistical programming, visualization, and analysis for multiple postgraduate dissertations **(2022–2025)**.
- ✓ Data Automation and Visualization: Developed automated data pipelines for clinical performance monitoring using R, enhancing accuracy and efficiency.

## Publications

Ntiyakunze, G., Kyaruzi, A., Moshi, L., Kaguta, M., Shweta, J., Kyejo, W., Mwansisya, T., Chuwa, H., & Abeid, M. (2025). Mandatory second opinion to reduce caesarean section rate among low-risk pregnant women at a private tertiary hospital: A pre and post intervention study using WHO Robson classification. *BMC Pregnancy and Childbirth*, 25(1), 1–13.

## Selected Projects or Achievements

- ✓ Developed and implemented the first Maternity Database for WHO Robson Classification of Caesarean Sections across five regional centers.
- ✓ Automated quality data processing using R, increasing efficiency sevenfold.
- ✓ Automated quality data processing using R, increasing efficiency sevenfold.
- ✓ Reduced non-conformances in multiple JCI review areas to zero.
- ✓ Supported the Ministry of Health in COVID-19 data streamlining and in-house clinical outcomes analysis.

## Clinical Informaticist

**Nov 2022      The Aga Khan University Hospital, Nairobi**

- ✓ Facilitated training and go-live support for more than 50 clinicians during Meditech EHR implementation.
- ✓ Supported system issue resolution, configuration, and user setup for clinical systems.
- ✓ Received a formal commendation from the Chief Medical Information Officer for excellence during rollout.

## Medical Officer (Locum & Internship)

**Nov 2017      The Aga Khan Hospital, Dar es Salaam  
Nov 2018**

- ✓ Provided comprehensive patient care in Internal Medicine and Cardiology units.
- ✓ Conducted Provider-Initiated Testing and Counselling (PITC) and ART initiation.
- ✓ Delivered ward rounds, emergency management, and patient follow-up care.

# Mr. Aminieli Itaeli Usiri

## BScN & Public Health Researcher



### Core Competencies

- ✓ Health Systems Quality and Patient Safety Audits
- ✓ Clinical Governance and Risk Management
- ✓ Quantitative and Qualitative Research Methods
- ✓ Data Analysis and Visualization (SPSS, NVivo, Atlas.ti, Excel)
- ✓ Policy Development and Health Systems Strengthening
- ✓ Project Management and Strategic Planning
- ✓ Research Proposal Development and Grant Management
- ✓ Report Writing, Knowledge Translation, and Dissemination
- ✓ Clinical Training and Health Workforce Capacity Building
- ✓ Implementation of Quality Improvement Tools (PDSA, FMEA)
- ✓ Healthcare Risk Assessment and Management
- ✓ Healthcare Risk Assessment and Management



### Education

- 2023 Bachelor of Science in Nursing (BScN)

Hubert Kairuki Memorial University, Tanzania



### PROFESSIONAL SUMMARY

Mr. Aminieli Itaeli Usiri is a Registered Nurse and Public Health Researcher with extensive experience in health research, quality improvement, and patient safety. He combines clinical expertise with a strong foundation in data analysis, evidence-based practice, and health policy. His professional interests center on improving healthcare delivery systems, advancing reproductive, maternal, newborn, child, and adolescent health (RMNCAH), and strengthening institutional capacity for data-driven decision-making.

Currently serving as a Patient Safety Officer at Aga Khan Hospital, Dar es Salaam, Mr. Usiri plays a key role in advancing compliance with Joint Commission International (JCI) standards, coordinating hospital-wide audits, leading quality improvement projects, and fostering a culture of safety. His career trajectory demonstrates a balance between clinical practice, research leadership, and capacity building for healthcare professionals.



### Professional Experience

Aga Khan Hospital, Dar es Salaam, Tanzania

Dec 2024 – Present **Patient Safety Officer**

- ✓ Conducts regular clinical audits and compliance reviews in alignment with JCI standards
- ✓ Coordinates root cause analyses and develop corrective action plans for clinical incidents
- ✓ Leads and documents hospital-wide quality improvement projects using PDSA and FMEA tools.
- ✓ Trains clinical teams on quality and safety principles, institutional policies, and best practices
- ✓ Oversees policy review and ensure alignment with international standards and national regulations
- ✓ Generates and interprets monthly data reports on patient safety and clinical documentation compliance.

Aga Khan University, Tanzania

Feb 2023 – April 2025 **Project Coordinator and Researcher**

- ✓ Coordinated over 20 professional development courses for nurses and midwives across Tanzania.
- ✓ Supported research projects from proposal development to dissemination, ensuring compliance with ethical and donor requirements.
- ✓ Managed project budgets, timelines, and deliverables to ensure quality outcomes.

## Training & Certifications

- 01 Fundamentals of Global Health Research – University of Washington (2025)
- 02 Policy Development and Advocacy for Global Health – University of Washington (2023)
- 03 Qualitative Research Mastery: Study Design to Report Writing – Cremes International (2023)
- 04 Effective Research Project Management – Makerere University & Resilient Africa Network (2023)
- 05 Introductory Short Course on Implementation Research – Aga Khan University & Brain and Mind Institute (2023)
- 06 Teaching Methodology for Educational and Healthcare Professionals – MUHAS (2022)

## Publications

Kiwellu, J. E., Usiri, A. I., Keto, G., Mwansisya, T., & Pallangyo, E. S. (2025). Exploring available admission criteria for a Bachelor of Science in nursing/midwifery: a scoping review. *BMC Nursing*, 24(1), 1067.

<https://doi.org/10.1186/s12912-025-03661-1>

Usiri, A. I., Charles, S., Mhidze, A. G., & Kiwellu, J. E. (2025). Co-designing age-specific meal plans using locally available foods for under-five children in Tanzania: A human-centered design protocol. *medRxiv*, 2025.2002.2019.25322530.

<https://doi.org/10.1101/2025.02.19.25322530>

Isangula, K. G., Usiri, A. I., & Pallangyo, E. S. (2024, 2024/9/10). Capitalizing on Community Groups to Improve Women's Resilience to Maternal and Child Health Challenges: Protocol for a Human-Centered Design Study in Tanzania. *JMIR Res Protoc*, 13, e54323.

<https://doi.org/10.2196/54323>

Usiri, A. I., & Protas, J. (2022, 06/15). HIV Retesting among Pregnant Women with Gestational Age of 36 Weeks or Higher Attending Antenatal Clinic at Temeke Regional Referral Hospital, Tanzania. *Tanzania Medical Journal*, 33(3), 79-92.

<https://doi.org/10.4314/tmj.v33i3.501>

- ✓ Strengthened partnerships with ministries, regulatory bodies, and health facilities for sustainable workforce development.
- ✓ Provided technical input in health education materials and program evaluation activities.

## Lugalo Military Hospital, Tanzania

Nov 2021 – Registered Nurse  
Jan 2023

- ✓ Delivered comprehensive nursing care in obstetric, surgical, emergency, pediatric, and ICU units.
- ✓ Assisted in surgical procedures, neonatal care, and critical patient management.
- ✓ Promoted infection control and patient safety practices across multidisciplinary teams.
- ✓ Maintained high-quality patient documentation to support care continuity and compliance standards.

## Selected Projects or Achievements

- ✓ Successfully led and implemented quality improvement projects at Aga Khan Hospital using FMEA and PDSA methodologies
- ✓ Coordinated multiple CPD programs aimed at enhancing nursing and midwifery competencies nationwide
- ✓ Contributed to internationally published research on nursing education, maternal and child health, and community-based resilience programs
- ✓ Awarded Overall Best Student (2020/2021) in the Bachelor of Science in Nursing program at Hubert Kairuki Memorial University
- ✓ Presented original research at the 5th Kairuki Scientific Conference, contributing to evidence-based maternal health policy discussions.



## PROFESSIONAL SUMMARY

# Mr. Emmanuel Godfrey Mongi

## BA. Law, MSc Project Management, M&E



### Core Competencies

- ✓ Healthcare Risk Assessment and Management
- ✓ Quality Improvement & Patient Safety Systems
- ✓ Accreditation and Compliance (JCIA, Safe Care, ISO)
- ✓ Facility Management & Environmental Safety
- ✓ Occupational Safety and Health (OSHA)
- ✓ Fire Safety, HAZMAT, and Emergency Preparedness
- ✓ Project Management, Monitoring & Evaluation
- ✓ Training, Facilitation, and Capacity Building
- ✓ Safeguarding and Grievance Handling



### Education

#### 2023      Master of Science in Project Management, Monitoring and Evaluation in Health

Muhimbili University of Health and Allied Sciences

#### (2010–2013      Bachelor of Arts in Law

University of Dar es Salaam

Emmanuel Godfrey Mongi is a results-driven professional with over ten years of experience in healthcare quality management, facility safety, statutory compliance, and accreditation systems. He currently serves as the Quality and Facility Safety Coordinator at The Aga Khan Hospital, Dar es Salaam, where he has been instrumental in achieving and maintaining Joint Commission International Accreditation (JCIA) and Safe Care certification across multiple Aga Khan Health Services (AKHS) facilities in Tanzania and the region.

With a Bachelor of Arts in Law from the University of Dar es Salaam and a Master of Science in Project Management, Monitoring, and Evaluation in Health from MUHAS, Emmanuel combines legal knowledge with healthcare expertise to strengthen compliance, governance, and regulatory frameworks. His skills include project management, risk assessment, monitoring and evaluation, and regulatory compliance, with a proven track record in implementing sustainable quality improvement programs aligned with international standards such as JCIA, ISO, and Safe Care.

He is a certified ISO 9001:2015 Internal Auditor, Safe Care Quality Improvement Advisor, and trained Fire Warden, with additional certifications in OSH, safeguarding investigations, and research methodologies. Recognized for leadership in fire safety, environmental sustainability (NetZero Project), and contributions to the Tanzania Quality Improvement Framework (TQIF), Emmanuel continues to advance healthcare leadership, ethical governance, and continuous quality improvement within Tanzania's health sector.



### Professional Experience

#### The Aga Khan Hospital, Dar es Salaam

2017 –      Quality and Facility Safety Coordinator  
Present

- ✓ Leads quality improvement and patient safety programs across multiple AKHS facilities
- ✓ Coordinates accreditation, readiness and compliance with JCIA and Safe Care standards.
- ✓ Maintain, update, monitor and share reports with senior leadership team on the institutional risk register with priority and identified mitigation strategies.
- ✓ Coordinate, develop and mentor departments on FMEA and quality projects.
- ✓ Maintain and update institutional policies, pathways, protocol, guidelines and forms master list.
- ✓ Guide and provide administrative support to departments on policies, guidelines, protocols, forms, pathways development, reviews and dissemination.
- ✓ Facilitate facility safety emergency drills across department i.e., emergency preparedness, fire, hazmat, safety and security.

## Training & Certifications

- 01 ISO 9001:2015 – Internal Auditor
- 02 Safe Care Quality Improvement Advisor
- 03 OSHA Safety and Health Representative Course
- 04 Fire Warden Training – Tanzania Fire and Rescue Force
- 05 Safeguarding Investigations Training
- 06 Advanced Research Methodologies

- ✓ Maintain and update institutional "INTRANET" with relevant policies, pathways, protocols, guidelines and JCIA standards.
- ✓ Collect, analyze and report data on Key Performance indicators related to hospital's facility safety and environment of care.
- ✓ Maintain and update institutional dashboard of Key Performance indicators.
- ✓ Coordinate and maintain hospital inspection and compliance with national OSHA and Fire legal requirements on annual basis

### Aga Khan Health Services, Tanzania

2017 – Regional Safe Care Assessor  
Present

- ✓ Conducts facility assessments and supports implementation of Safe Care improvement plans.
- ✓ Provides mentorship and capacity building for hospital quality teams across regions.

### The Aga Khan Hospital, Dar es Salaam

2019 – Safeguarding Focal Point  
Present

- ✓ Facilitate safeguarding investigations and ensure adherence to organizational standards

### The Aga Khan Hospital, Dar es Salaam

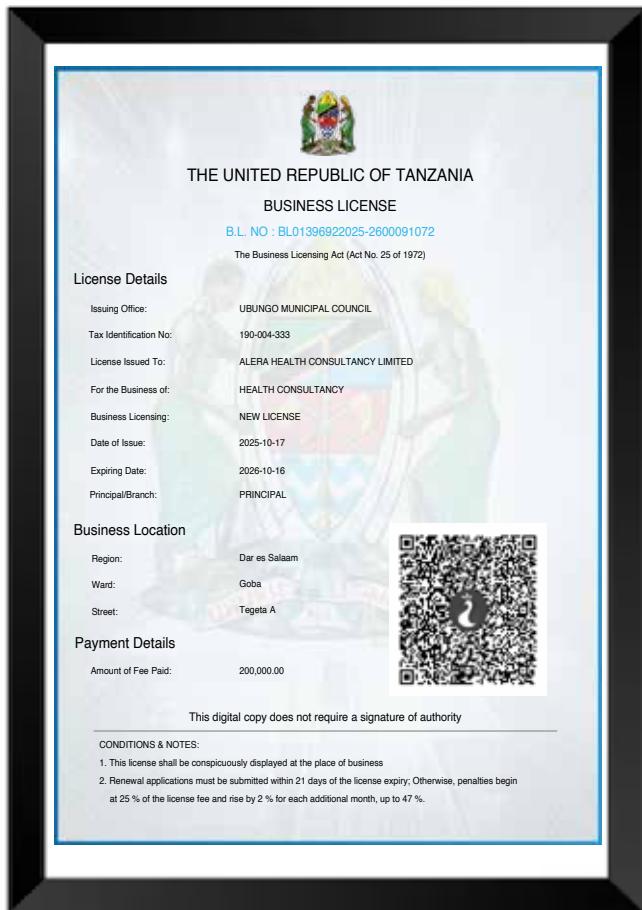
2015 Administrative Officer – Quality & Patient  
2017 Safety

- ✓ Facilitate safeguarding investigations and ensure adherence to organizational standards

## Selected Projects or Achievements

- ✓ JCIA Accreditation Leadership (2016, 2019, 2022, 2025)
- ✓ Safe Care Certification and Capacity Building across AKHS Network
- ✓ Tanzania Quality Improvement Framework Revision (2025)
- ✓ Health Service Accreditation Body Technical Consultation (2025)
- ✓ Electronic Health Record (EHR) Implementation Support
- ✓ NetZero Carbon Emission Reduction Initiative
- ✓ Lead the FMEA projects on Cybersecurity, Hazmat management, Out of stock of critical supplies, Workplace violence prevention program.
- ✓ Conducted research on "Compliance to Accreditation Standards Related to Patient Safety at Aga Khan Hospital Dar es Salaam - A Process Evaluation Study

# Legal Compliance



## Let's Connect



+255 766 395 841



Kinondoni, Dar es Salaam,  
Tanzania



info@alerahealth.co.tz



[www.alerahealth.co.tz](http://www.alerahealth.co.tz)